

City of London Corporation Committee Report

Committee(s): Community & Children's Services Committee	Dated: 30/04/2025
Subject: Adult Social Care Strategy 2025-29	Public report: For Decision
This proposal: <ul style="list-style-type: none">• delivers Corporate Plan 2024-29 outcomes• provides statutory duties	Diverse engaged communities Providing excellent services
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	No
Report of: Judith Finlay, Executive Director – Community & Children's Services	
Report author: Scott Myers, Strategy & Projects Officer, Community & Children's Services	

Summary

This report presents the City of London Corporation's draft Adult Social Care Strategy 2025-29 for approval.

The draft strategy went through a period of public consultation between September 2024 and March 2025.

The draft strategy sets out our vision and commitments for Adult Social Care over the next 4 years.

Recommendation(s)

Members are asked to:

- Approve the draft Adult Social Care Strategy 2025-29 set out in Appendix 1.

Background

1. The Adult Social Care service at the City of London Corporation is undergoing a process of reform and improvement, focusing on our strength-based practice and working with residents to maximise their independence and improve the quality-of-care provision.
2. This process of service improvement also supports the assurance process relating to the new inspection programme introduced by the Care Quality Commission in 2023.
3. The development of this strategy aligns with our statutory responsibilities under the Care Act 2014 and reflects the unique challenges and opportunities of providing Adult Social Care in the City of London.

Current Position

4. The draft Adult Social Care Strategy 2025-29 has been developed through collaboration with community groups and stakeholders, our own staff and service users and their carers, incorporating their feedback and priorities.
5. The strategy went through a public consultation period from September 2024 to March 2025. Full details of consultation activity and response to the consultation, as well as our response has been included in appendix 2.
6. The strategy identifies four key commitments:
 - a. Helping individuals meet their own needs and aspirations in a safe and supportive way.
 - b. Providing a skilled, supported, and adaptable workforce dedicated to delivering high quality care.
 - c. Working collaboratively with partners to provide the right support, in the right place, at the right time.
 - d. Providing a range of high quality, accessible care options to meet diverse needs.
7. These commitments are underpinned by a Strengths Based Approach and anti-racist practice, which form the core of our Adult Social Care model.
8. The strategy acknowledges the City of London's unique position as the smallest local authority in London, with specific challenges including:
 - Limited physical space within the City of London to develop place-based support services.
 - No residential care home within the City's boundary.
 - The need for effective collaboration in spot purchasing care and support.
 - Demands on a small social care workforce.
 - Challenges in co-designing services with a small resident population.

9. Despite these challenges, the City of London has strengths, including:
- An experienced and knowledgeable workforce with good staff retention rates.
 - A coordinated, multi-agency approach to assessment and support.
 - A strong hospital discharge model.
 - Well-established integrated care models and relationships with health and voluntary sector organisations.
 - Robust safeguarding responses.
 - Strong political engagement and commitment.
10. The strategy outlines specific focus areas for each commitment, including:
- Increasing the use of Direct Payments.
 - Improving the 'front door' service for information and guidance.
 - Expanding the use of technology-enabled care and social prescribing.
 - Developing a dedicated Adult Social Care Workforce strategy and training plan.
 - Strengthening collaboration with health providers and social housing providers.
 - Working with care providers to ensure cultural awareness and service quality.
11. The strategy aligns with and supports the delivery of other key City Corporation strategies, including the Corporate Plan 2024-29, Our People Strategy 2024-29, the Carers Strategy 2023-27, and the Joint Health and Wellbeing Strategy 2023-27.
12. Implementation of the strategy will be supported by the Adult Social Care Action Plan 2025-29, which will be reviewed on an annual basis and remain responsive to changing needs and circumstances.
13. The strategy includes measures of success for each commitment, which will be used to monitor progress and impact over the four-year period.

Corporate & Strategic Implications

Strategic implications – This strategy aligns with the City Corporation's Corporate Plan for 2024-29, particularly in supporting diverse, engaged communities, and providing excellent services. It also supports the objectives of the City Corporation's People Strategy to deliver a strong and stable workforce.

Financial implications – This strategy will be delivered within existing budgets.

Resource implications – There are ongoing pressures around resources for Adult Social Care in light of increasing complexity of cases.

Legal implications – The strategy has been developed within the scope of the City of London Corporation's statutory duties under the Care Act 2014.

Risk implications – None identified.

Equalities implications – The strategy promotes inclusivity considering the diverse needs of the City of London’s population. It emphasises anti-racist practice and cultural sensitivity being the cornerstone of our service delivery.

Climate implications – None identified.

Security implications – None identified.

Conclusion

14. The draft Adult Social Care Strategy 2025-29 provides a framework for the continued improvement of our social work practice by focusing on empowering individuals, developing the workforce, strengthening partnerships, and ensuring high-quality care options.

15. By approving this strategy, it will enable the City Corporation to continue to build and strengthen high quality support and to improve outcomes for adults and their carers who need care and support in the City of London.

Appendices

- Appendix 1a- Draft Adult Social Care Strategy
- Appendix 1b – Action Plan 2025-29
- Appendix 2 – Public consultation report
- Appendix 3 – Equality Impact Assessment

Scott Myers

Strategy & Projects Officer

Department of Community & Children’s Services

E: Scott.Myers@cityoflondon.gov.uk